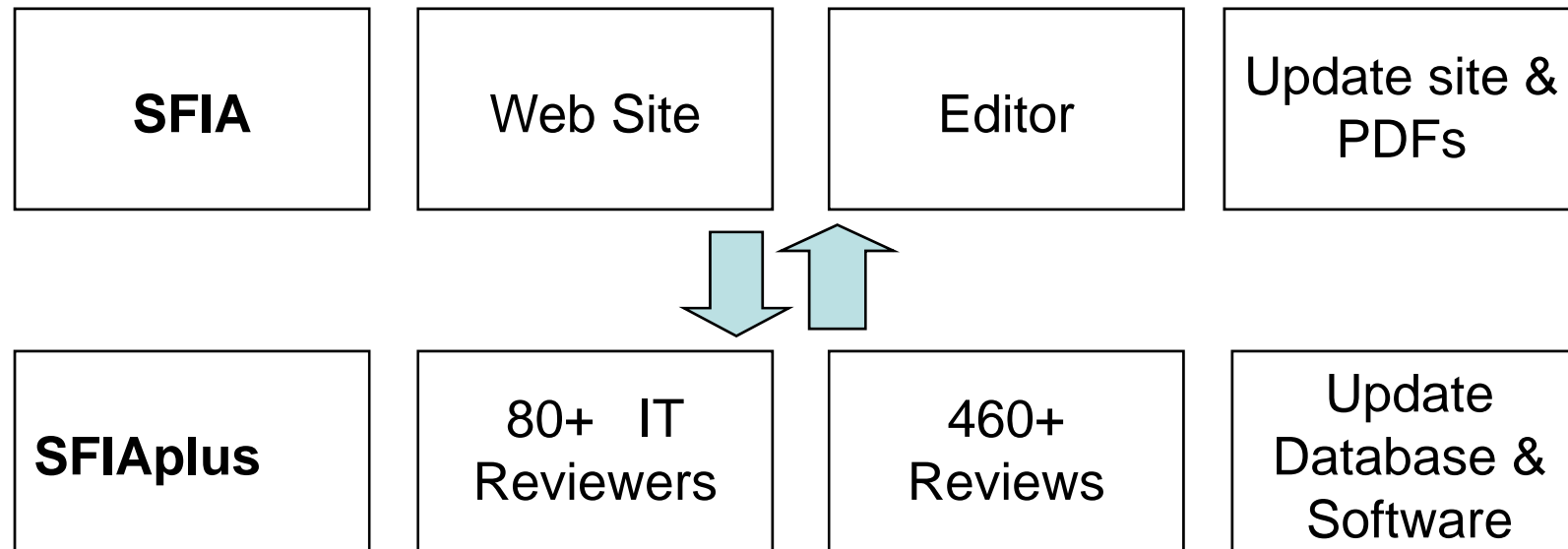


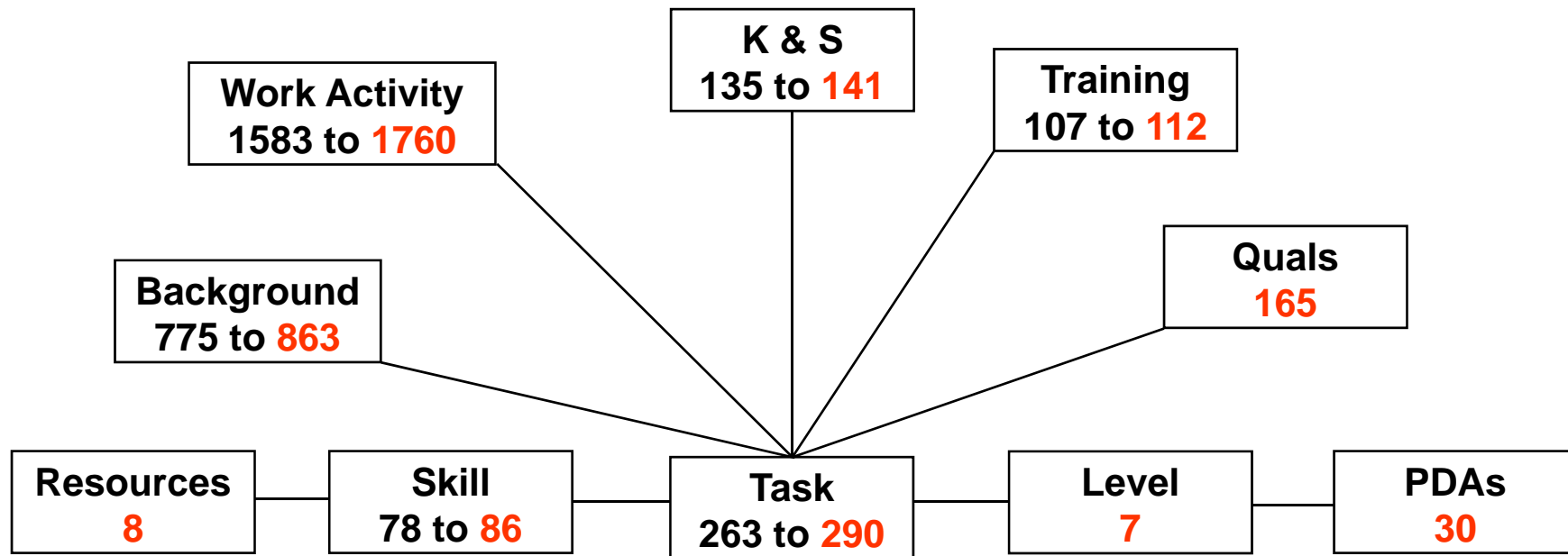
SFIA Conference 2008

- Journey
- Changes
- Lessons
- Demo
- Questions

Roy Shepherd

**BCS Business
Consultant**





IT Job Descriptions – Top Ten

SFIPlus V2 (equal 44%)

1. Application support
2. Business analysis
3. Service desk
4. Project management
5. IT management
6. Programming
7. Testing
8. Systems design
9. Systems installation
10. Enterprise architecture

Average Tasks/Job 2

SFIPlus V3 (equals 33%)

1. Service desk (3)
2. IT management (5)
3. Application support (1)
4. Project management (4)
5. Systems Installation (9)
6. Service level management (38)
7. Technical Specialist (28)
8. Business analysis (2)
9. Programming (6)
10. Systems design (8)

Average Tasks/Job 3